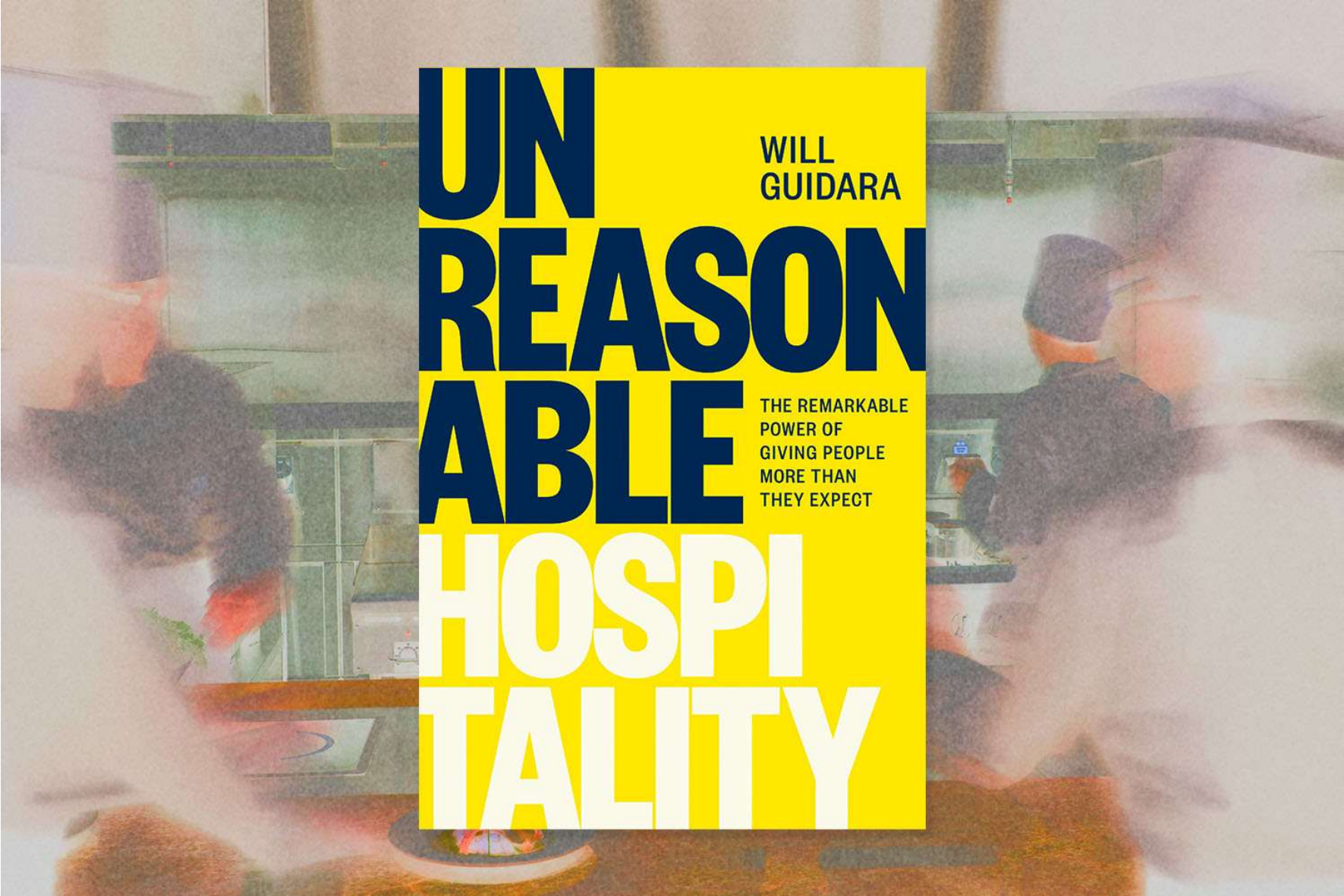




UNREASONABLE HOSPITALITY





UN REASONABLE ABLE HOSPI TALITY

WILL
GUIDARA

THE REMARKABLE
POWER OF
GIVING PEOPLE
MORE THAN
THEY EXPECT

- 
1. "Distributing to the necessity of saints; given to hospitality." (*Romans 12:13*)
 2. "But a lover of hospitality, a lover of good men, sober, just, holy, temperate." (*Titus 1:8*)
 3. "Be not forgetful to entertain strangers: for thereby some have entertained angels unawares." (*Hebrews 13:2*)
 4. "Use hospitality one to another without grudging." (*1 Peter 4:9*)
 5. Genesis 18:1-2



HOSPITALITY

Five Star Service:

1. What is your product?
2. What is your service?
3. How is your presentation?

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You Need to
Break

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—Alan Mulally, CEO, Ford Motor Company





10 BAD HABITS

1. We don't greet one another warmly.
2. We don't make friends with strangers.
3. We miss introductions of visitors.
4. We pass judgment before passing compliments.



10 BAD HABITS

5. We ignore follow-up with visitors.
6. We don't tend the sheep because we are too busy "running the ship."
7. We don't pursue intentionality in reaching our community.



10 BAD HABITS

- 8. We forget names.
- 9. We don't update programs, we cling to the comfort of the past.
- 10. We fail to express gratitude.



“Happy are they that can hear
their detractions and put them
to mending.”

William Shakespeare
Much Ado About Nothing



UNREASONABLE HOSPITALITY